



Automated Testing at CSAA Insurance Group

Improved quality and speed with EIS Group and AWS



About CSAA

CSAA is the 15th largest personal lines insurer in the United States. As one of the largest insurers, they required a testing solution to support its policy administration system modernization, which supports 1.6 million policies for auto and property products with 24 state variations



About EIS Group

EIS Group is the technology innovator for insurance. Their digital insurance platform is built to move carriers closer to the customers. Cloud-enabled and mobile-ready, the unified platform of core, experience and insight solutions empowers insurers to digitize core insurance operations, create the essential data foundation, and deliver easier-than-easy experiences that attract a new generation of customers.



The Challenge

With the existing testing tools CSAA was using, their regression testing began demanding more time and resources, causing an increased risk of delays, cost overruns, delayed realization of benefits, and potential defect leakage in production.



Why EIS Group

CSAA evaluated their current solution against the EIS testing framework and estimated the core policy replacement program would have run at least a year longer than planned without the EIS solution. This delay would have cost the company tens of millions of dollars more, and prevented the realization of benefits.



The Solution

EIS was able to successfully deliver a testing environment to CSAA in less than a month, and resulted in a 40% improvement in execution time and a 35% reduction in environmental defects.

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Case Study

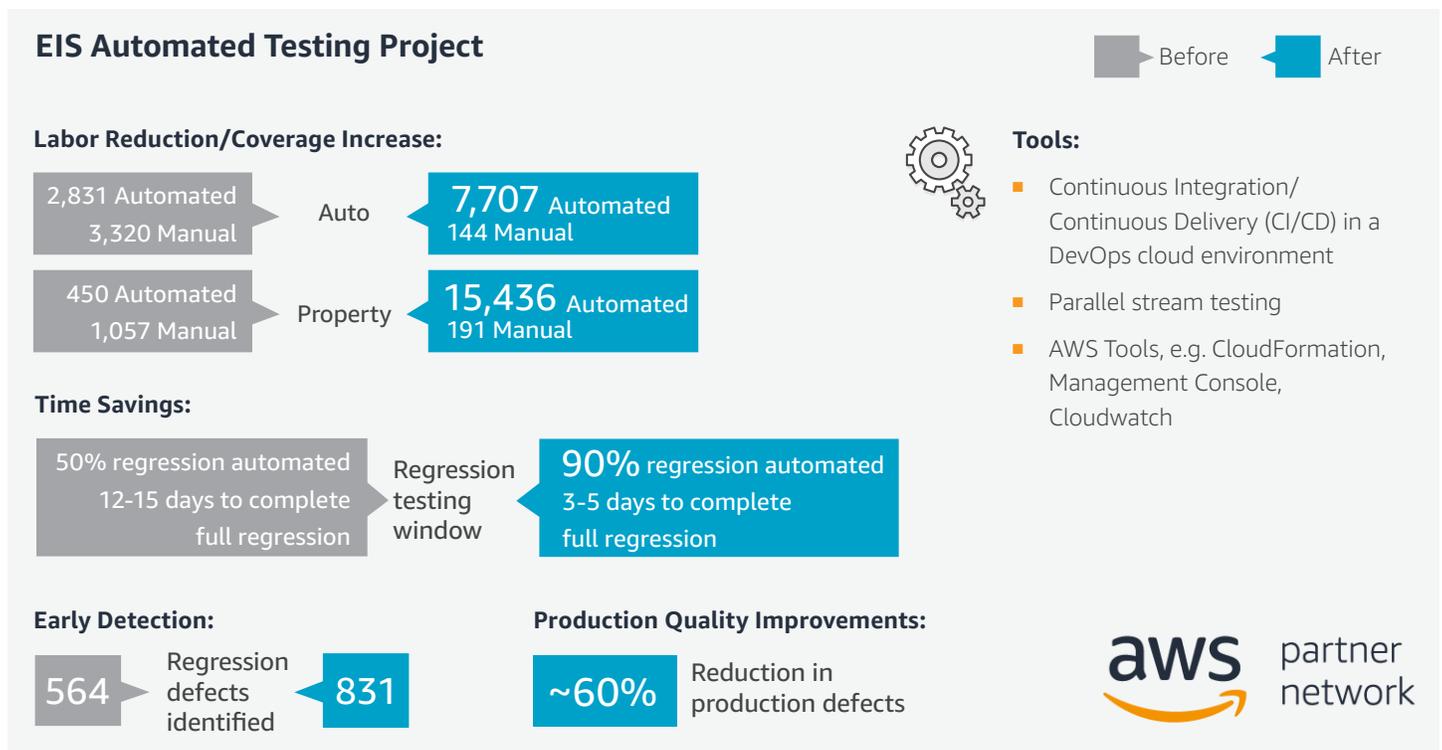
Challenge:

With existing testing tools, regression testing began demanding more resources and time, risking delays, cost overruns, delayed realization of benefits, and potential leakage of defects into production.

Business Case:

CSAA, the 15th largest US personal lines insurer (DPW \$3.2bn), required a testing solution to support its policy administration systems modernization which supports 1.6mn policies for auto and property products with 24 state variations.

Stage One: Automate testing with EIS® Testing Framework



Stage Two: Transition to AWS



Success

Without the EIS Testing Framework, CSAA estimated the core policy replacement program would have run at least a year longer than planned, costing tens of millions of dollars more and delaying realization of benefits.