

ClaimsXPRESS on AWS with Insurity

Fast, Flexible, Functional.



Insurity is an AWS Financial Services Competency Partner

Industry Trends

With more aggressive regulatory environments, increased tendency toward litigation, and changing expectations due to the impact of digital experiences in the daily lives of consumers, insurers and self-insured organizations are experiencing new demands on their claim administration systems to support more automation and less sophisticated users, even direct to claimant (consumer) processing capability. Add in new demands for information security and privacy as well as always-on availability, and the case for needing a modern claim application that leverages the security and functionality of Amazon Web Services (AWS) is apparent.

Challenges

The task of administering Workers' Compensation, Auto, Property, and Liability claims is complicated for carriers as well as self-insured companies who are responsible for administering the claims themselves. Delays or errors made while administering a claim can negatively impact the claimant's financial and physical recovery as well as the company's bottom line and increase frustration for all parties involved.

Solution Overview



ClaimsXPRESS

ClaimsXPRESS is a claims administration solution from Insurity that delivers comprehensive out-of-the-box functionality that allows for cost-effective and accelerated implementation all while enabling the delivery of consistent and exceptional customer service. ClaimsXPRESS includes embedded functionality for client-specific configuration and rules and is in production with insurers of all sizes, self-insured employers (public and private), third-party administrators, and Pools.

ClaimsXPRESS delivers a robust set of highly flexible features that can be configured to meet your most demanding workflows and your customers' specific claims needs.

Insurity on AWS

ClaimsXPRESS client production environment runs on AWS and is architected for scalability, security, and reliability. Each instance of ClaimsXPRESS runs in a multi-tenant environment within an isolated Virtual Private Cloud (VPC). Data is encrypted at rest using [Amazon Elastic Block Store \(EBS\)](#) block-level encryption, in flight within the VPC using the VNS3 Encryption platform, and in transit to the desktop using 256-bit SSL-based encryption. All data is replicated to a disaster recovery instance, and for increased redundancy PCM's production environment is deployed across two AWS Availability Zones (AZs). Insurity uses [Amazon Elastic Compute Cloud \(Amazon EC2\)](#), [Amazon CloudWatch](#), and [Amazon Simple Storage Service \(Amazon S3\)](#) as critical components within its ClaimsXPRESS offering.



Financial Services Partner Solutions

Discover scalable and secure Financial Services solutions that will empower you to achieve your business needs with Amazon Web Services (AWS) and AWS Partner Network (APN) Partners that have attained Financial Services AWS Competency designations. Customer ready solutions are based on architectures validated by AWS, include a combination of AWS services and APN Partner technologies, can be deployed quickly with solution accelerators to accelerate your cloud transformation.

[Visit here for more information.](#)

Benefits

No matter your business objectives in servicing your company's claims, the ClaimsXPRESS application from Insurity offers the flexibility and advanced capabilities to help you achieve them. From growth to efficiency to improved service, ClaimsXPRESS helps you:



Drive performance

Boost operational efficiency and enhance decision making with BI capabilities.



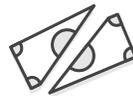
Empower your team

Utilize ClaimsXPRESS configurability to achieve independence for your team.



Improve workflow

Drive productivity and task automation among your claims staff with advanced business rules.



Cost effective

This SaaS platform, built on AWS, provides unparalleled security while minimizing hardware, personnel, and maintenance costs.

How It Works

ClaimsXPRESS provides an easy and effective hosting option for ClaimsXPRESS clients. You can focus on your core business, while Insurity manages the infrastructure, application hosting, upgrades, maintenance, and security.

Insurity has a mission simple in message, yet disruptive in practice — to use technology to simplify insurance. ClaimsXPRESS hosting environment is built on Amazon Web Services.

Getting Started

[Contact AWS and Insurity](#)

[Insurity offerings on Solution Space](#)



About AWS: For 10 years, Amazon Web Services has been the world's most comprehensive and broadly adopted cloud platform. AWS offers over 100 services for compute, storage, databases, analytics, mobile, Internet of Things (IoT) and enterprise applications from 49 Availability Zones (AZs) across 18 geographic regions in the United States, Canada, Europe, Asia, Australia and South America. AWS services are trusted by more than a million active customers around the world – including the fastest growing startups, largest enterprises, and leading government agencies – to power their infrastructure, make them more agile, and lower costs. To learn more about AWS, visit <http://aws.amazon.com>.

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