



Certificate

Certificate number: 2014-014
Certified by EY CertifyPoint since:
November 4, 2014



Based on certification examination in conformity with defined requirements in ISO/IEC17021:2015, the Quality Management System as defined and implemented by

Amazon Web Services, Inc.*

headquartered in Seattle, Washington, United States of America, is compliant with the requirements as stated in the standard:

ISO 9001:2015

Issue date of certificate: November 4, 2014
Re-issue date of certificate: November 11, 2016
Expiration date of certificate: November 7, 2019

EY CertifyPoint will, according to the certification agreement dated November 9, 2016, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

**The certification is applicable for the scope as defined on the back of this certificate.*

Drs. R. Toppen RA
Director EY CertifyPoint

Amazon Web Services, Inc.

Annex to certificate 2014-014

The scope of this ISO 9001:2015 Certification is bounded by specified services of Amazon Web Services, Inc. and specified facilities. The QMS is centrally managed out Amazon Web Services, Inc. headquarters in Seattle, Washington, United States of America.

The in-scope applications, systems, people, and processes are globally implemented and operated by teams out of an explicit set of facilities that comprise Amazon Web Services, Inc. and are specifically defined in the scope and bounds.

The Amazon Web Services, Inc. QMS scope includes the following services:

- Amazon API Gateway
- Amazon CloudFront
- Amazon DynamoDB
- Amazon EC2 Container Service (ECS)
- Amazon Elastic Block Store (Amazon EBS)
- Amazon Elastic Compute Cloud (Amazon EC2)
- Amazon Elastic File System (Amazon EFS)
- Amazon Elastic MapReduce (Amazon EMR)
- Amazon ElasticCache
- Amazon Glacier
- Amazon Redshift
- Amazon Relational Database Service (Amazon RDS)
- Amazon Route 53
- Amazon Simple Email Service (Amazon SES)
- Amazon Simple Queue Service (Amazon SQS)
- Amazon Simple Storage Service (Amazon S3)
- Amazon Simple Workflow Service (SWF)
- Amazon SimpleDB
- Amazon Virtual Private Cloud (Amazon VPC)
- Amazon WorkDocs
- Amazon WorkMail
- Amazon WorkSpaces
- AWS CloudFormation
- AWS CloudHSM
- AWS CloudTrail
- AWS Config
- AWS Database Migration Service
- AWS Direct Connect
- AWS Directory Service
- AWS Elastic Beanstalk
- AWS Identity and Access Management (IAM)
- AWS Import/Export Snowball
- AWS Key Management Service (KMS)
- AWS Lambda
- AWS Storage Gateway
- AWS WAF (Web Application Firewall)
- Elastic Load Balancing
- VM Import/Export

Amazon Web Services, Inc.

Annex to certificate 2014-014

Locations in scope:

AWS data centers, which house the hardware supporting the AWS Services listed above. AWS Data centers are located in US East (Northern Virginia), US East (Ohio), US West (Oregon), US West (Northern California), AWS GovCloud (US), Canada (Montréal), EU (London), EU (Ireland), EU (Frankfurt), Asia Pacific (Singapore), Asia Pacific (Mumbai), Asia Pacific (Seoul), Asia Pacific (Sydney), Asia Pacific (Tokyo), and South America (São Paulo) Regions, as well as the following AWS Edge Locations in:

- Melbourne, Australia
- Sydney, Australia
- Rio de Janeiro, Brazil
- São Paulo, Brazil
- Montréal, Canada
- Toronto, Canada
- Hong Kong, China
- London, England
- Marseille, France
- Paris, France
- Frankfurt, Germany
- Chennai, India
- Mumbai, India
- New Delhi, India
- Dublin, Ireland
- Milan, Italy
- Osaka, Japan
- Tokyo, Japan
- Seoul, Korea
- Amsterdam, Netherlands
- Manila, Philippines
- Warsaw, Poland
- Singapore
- Madrid, Spain
- Stockholm, Sweden
- Taipei, Taiwan
- California, United States
- Florida, United States
- Georgia, United States
- Illinois, United States
- Indiana, United States
- Missouri, United States
- Nevada, United States
- New Jersey, United States
- New York, United States
- Oregon, United States
- Texas, United States
- Virginia, United States
- Washington, United States

The QMS mentioned in the above scope is restricted as defined in the Information Security Manual, version 2016.03 approved on November 9, 2016 by the Director of Risk & Compliance for Amazon Web Services, Inc.

Quality, as stated by AWS, is defined as their product's and feature's ability to satisfy the requirements of confidentiality, availability, integrity, and security.