
AWS
re:Invent
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Troubleshoot Windows instances via AWS Systems Manager Fleet Manager

Pallavi Sharma

Principal Product Manager
AWS

Andrew Pearce

Principal System Development Engineer
AWS

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Agenda

Section 1 – Introduction to Fleet Manager, a capability of AWS Systems Manager

Section 2 – Fleet Manager Remote Desktop experience

Section 3 – Custom integrations for troubleshooting

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Section 1 – Introduction to Fleet Manager

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Enterprise cloud management challenges



Diverse IT infrastructure across cloud and on premises



Lack of a central unified experience



Multiple tools from different vendors



Cost of tooling and retraining



Complexity and cost of securely connecting to remote servers

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The stress-free path to Windows management and troubleshooting

- Streamlined remote server management **across environments** and **OS types**
- A **centralized visual interface** for entire inventory of instances
- Intuitive, **web browser GUI** for troubleshooting and management
- Secure, one-click **remote connectivity**
- Supports **custom integrations** with your own operational tools

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Discussion

Key points

- How do I set up Fleet Manager up in my environment?
- Does Fleet Manager work if I’m a hybrid customer?
- How does Fleet Manager help me troubleshoot my systems?
- Can Fleet Manager tools help improve both operations and security?

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Section 2 – Fleet Manager Remote Desktop experience

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Discussion

Key points

- How do I set up the Remote Desktop experience in Fleet Manager?
- What assets do I need?
- Is the Remote Desktop experience secure?
- What if I’m a single sign-on customer?
- Are third-party applications required?

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Section 3 – Custom integrations for troubleshooting

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Discussion

Key points

- Can I use the same functionality outside of the Fleet Manager console?
- Will changes to the documents break my custom solutions?

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Thank you!

Pallavi Sharma
palsharm@amazon.com

Andrew Pearce
pearca@amazon.com



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