## aws re: Invent

#### A I M 3 3 5 - R

# Accelerate time-series forecasting with Amazon Forecast

#### **Eric Greene**

Sr. ML Solutions Architect Amazon Web Services

#### **Gunjan Garg**

Sr. Software Development Engineer Amazon Web Services





## Agenda

#### Overview

- Time-series forecasting
- Amazon Forecast
- Lab: Setup and data import

#### Predictors

- Amazon Forecast recipes
- Lab: Train a predictor

#### Evaluate and deploy

- Evaluation techniques
- Lab: Deploy and evaluate a predictor

#### Next steps

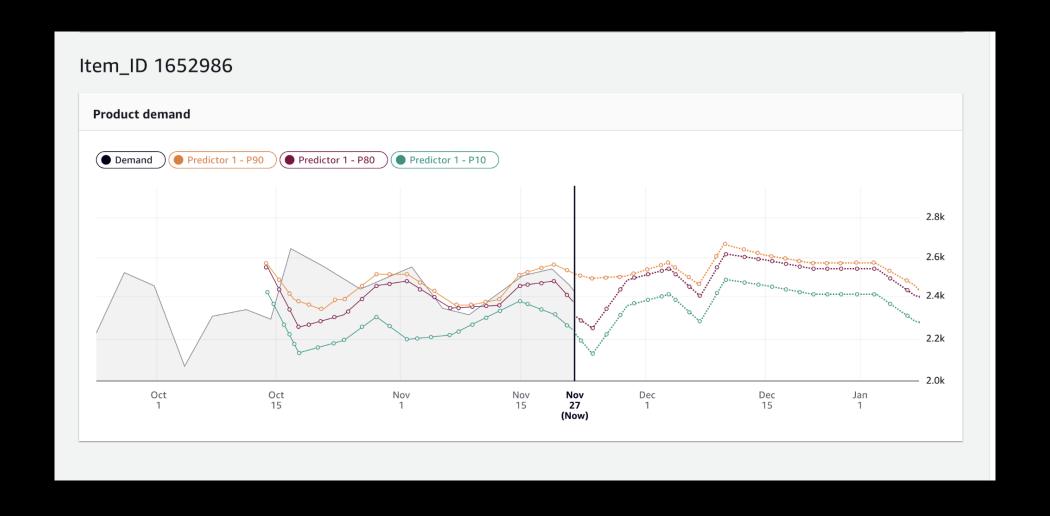
## Time-series forecasting





## Time-series forecasting

The science of predicting future values based on past values in a time-ordered sequence of data



## Forecasting

#### Accurate forecasting is relevant in a broad set of business scenarios

Product demand	Electricity, gas, or water usage	Staffing at call centers	Transportation needs in an area
Cash flow	Cash in an ATM	Flight ticket prices	Ads impressions
Inventory planning	Pay-as-you-go service usage	Deliveries per ZIP code	Patient volume
Real estate prices	Broadband usage for telecom	Selling price of crops	Sensor network monitoring

## Forecasting

#### Impact of under- and over-forecasting

Inventory planning

Workforce planning

Capacity planning

Financial planning

Over forecasting

Cost of holding excess inventory

Cost of more labor

Cost of over provisioning

Cost of overreporting

**Under forecasting** 

Cost of customer dissatisfaction

Cost of overtime

Cost of unmet demand

Cost of undercutting

## Forecasting at Amazon.com

#### Accurate forecasting is critical for delivering on customer promises



Product availability

Demand forecasting for over 400M products across 10,000 ZIP codes



Lower price

Inventory and fulfillment cost reduction to provide customers low prices



Fast delivery

12 shipping options, with free same-day delivery

## Forecasting problems

Traditional statistics can predict demand for some products with reasonable accuracy











Everyday household products

Products specific to seasons

## Forecasting problems

Forecasting may be inaccurate in some situations. New or recently promoted products may be hard to accurately model.



High price variability



Regional vs. national demand



Slowmoving products



New products



Highly seasonal products

## What is Amazon Forecast?





#### The AWS ML stack

#### Broadest and deepest set of capabilities

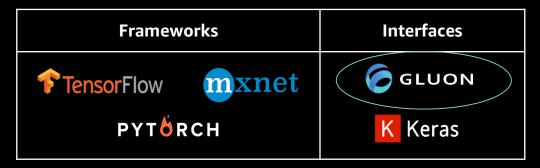
#### Al services

Vision		Speech		Language		Chatbots	Forecasting	Recommendations	
Ø					م م خ خ خ		-   -  -  -		<b>®</b>
A m a z o n R e k o g n i t i o n I m a g e	Amazon Rekognition Video	A m a z o n T e x t r a c t	Amazon Polly	A m a z o n T r a n s c r i b e	A m a z o n Translate	Amazon Comprehend and Amazon Comprehend Medical	Amazon Lex	A mazon Forecast	Amazon Personalize

#### **ML** services



#### **ML** frameworks + infrastructure





#### Amazon Forecast

#### The technology that powers the world's largest e-commerce business



#### Get started with a few clicks

Point Amazon Forecast to your data

#### Train your custom ML model

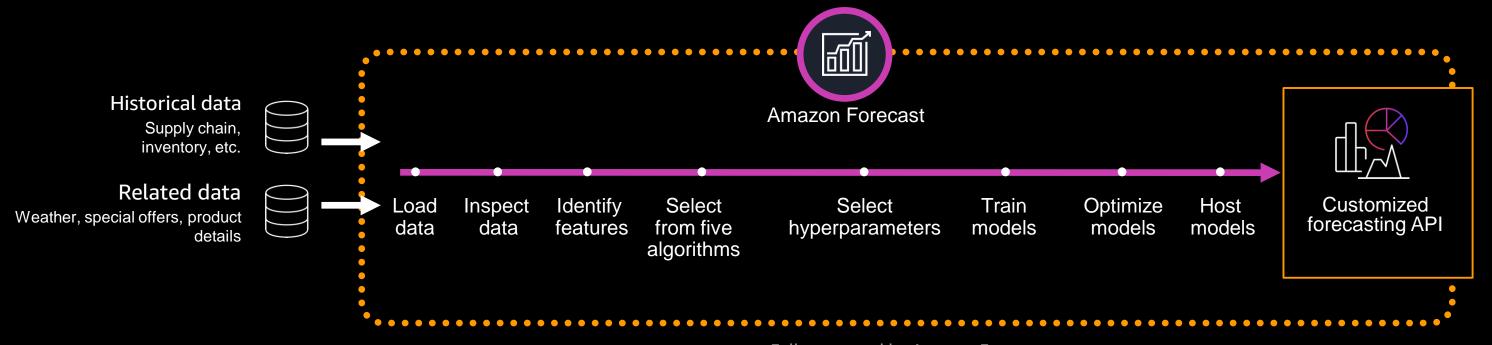
Choose a model or let Amazon Forecast auto-select the best one for your data through AutoML

#### Download accurate forecasts

Retrieve forecasts through your private API

#### Amazon Forecast

#### Behind the scenes



Fully managed by Amazon Forecast

## Amazon Forecast terminology – Data

**Dataset group** – Container for all datasets.

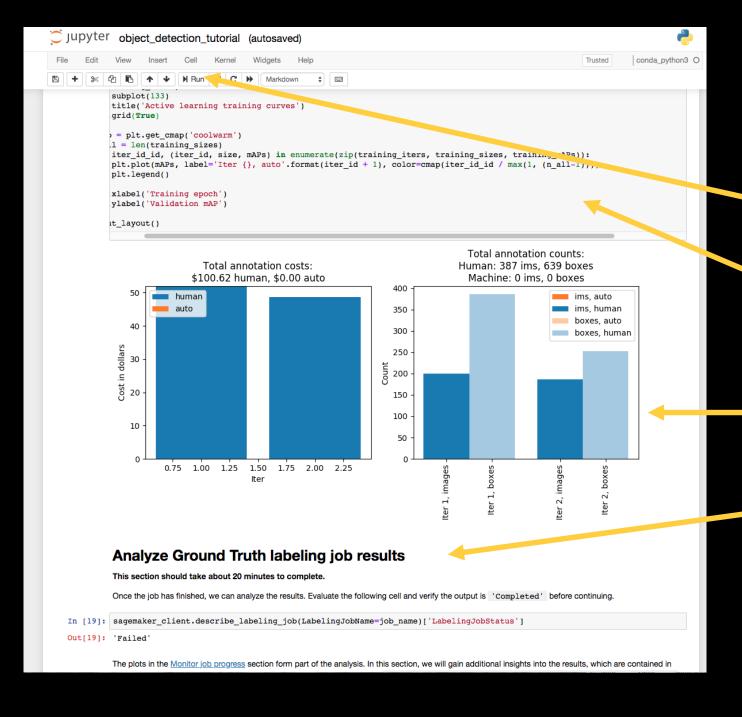
**Dataset** – The collective data of a given type. There are three types of datasets: target time series, item metadata, and related time series.

**Target time series** – Historical dataset where each row contains an item identifier, date/time, and the measured value to be predicted.

Item metadata – Dataset of item attributes. This dataset contains attributes that do not change about an item. These attributes establish relationships or similarity between items. (Optional)

Related time series – Historical dataset where each row contains an item identifier, date/time, and values that are *related* to the value being predicted. Used to correlate things like promotions, weather, or any related events in time to your prediction. (Optional)

### What is a Notebook?



Notebooks are where data science discovery, modeling and analysis work is done. Notebooks contain:

Run button

Executable code

Graphs & charts

**Documentation** 

## Lab: Setup and data import





## Instructions: Setup and data import

- 1. Open the workshop URL given to you and log in with your credentials. Open the console and go to the Amazon SageMaker dashboard.
- 2. Navigate to the notebooks instances and click "Open Jupyter" for "AmazonForecastWorkshop."
- 3. Go to the notebooks directory.
- 4. Open the notebook "9. Amazon Forecast Workshop."
- 5. Read the instructions and complete sections 1–2.
- 6. Custom coding sections are optional.
- 7. Use hints to help you complete the optional parts of the lab.
- 8. Still need help? Raise your hand.
- 9. To speed up completion, run all of step 3 prior to next lecture.

## Amazon Forecast algorithms





## Amazon Forecast terminology – Training

Predictor – The model that was trained with the datasets in the dataset group using the selected algorithms.

Algorithms – Different statistical and mathematical formulas and techniques used to train predictors.

Forecast – The output predictions from a model. Could be a probabilistic or point value depending on algorithms used.

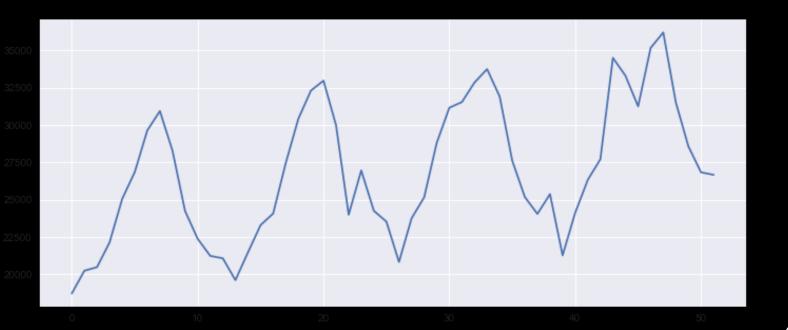
Forecast frequency – The interval between measured values to be forecast. This could be anywhere from five minutes to one month. If the data is of greater frequency than the forecast frequency, it can be aggregated.

Forecast horizon – How far into the future the model will be predicting values. For example, a forecast horizon of seven days means a model will predict values from today until next week.

#### **ARIMA**

Auto-regressive integrated moving average:

De facto statistical method



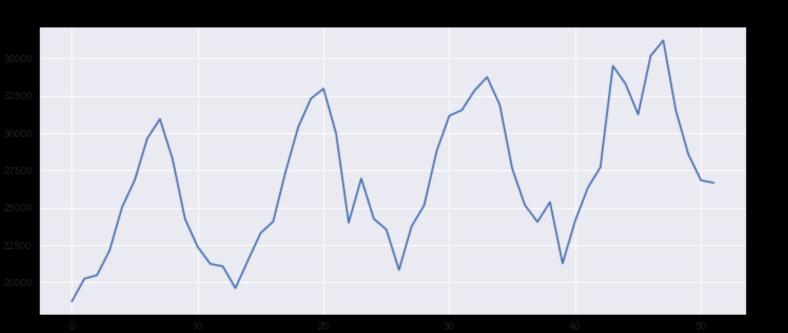
Works well with small number of time series. Classical approach to model autocorrelations.

ARIMA ETS NPTS

#### **ETS**

Error trend seasonality:

Statistical method that uses exponential smoothing



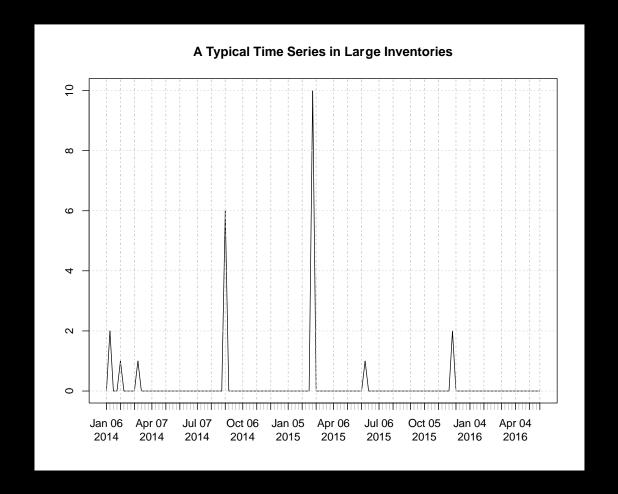
Works well with small number of time series. Finds trend, seasonality, and residual.

ARIMA ETS NPTS

#### **NPTS**

Nonparametric time series:

Another statistical method

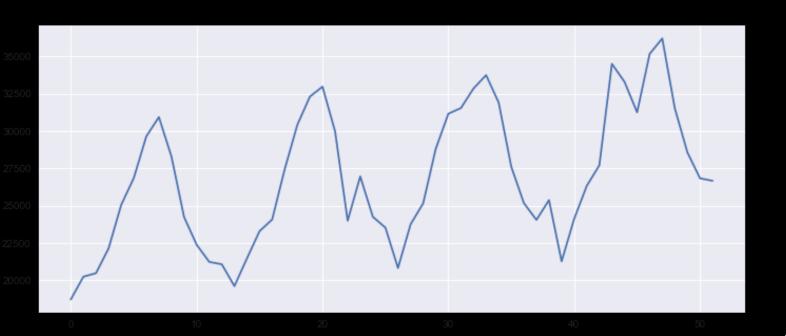


Good at finding intermittent demand

ARIMA ETS NPTS

#### **Prophet**

Additive model with Gaussian likelihood



Can find trend, seasonality, cyclical, and holiday effects

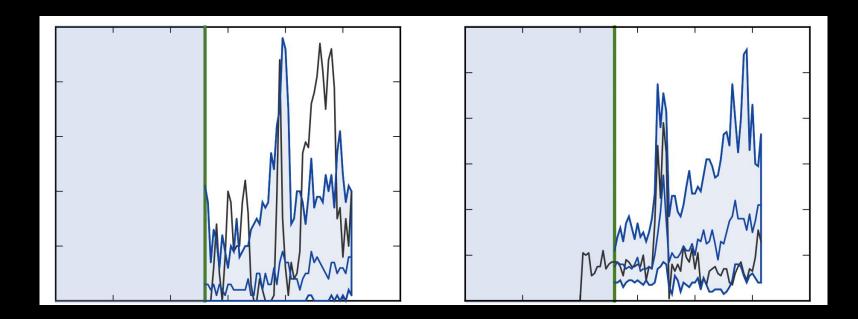
**Prophet** 

Flexible local

ARIMA ETS NPTS

#### DeepAR++

General model that can use related time series and attributes



Good for many related time-series and cold-start problems

DeepAR++

NN

**Prophet** 

Flexible Local

ARIMA ETS NPTS

## Lab: Train a predictor





## Instructions: Train a predictor

- 1. Go back to the same notebook as before and complete section 3.
- 2. Section 3 will take some time as a model is being trained. We will talk about evaluation prior to the predictor training finishing.
- 3. Go to the Forecast Console and explore the data and training jobs you have created while waiting for training.
- 4. Need help? Use the hint command or raise your hand.

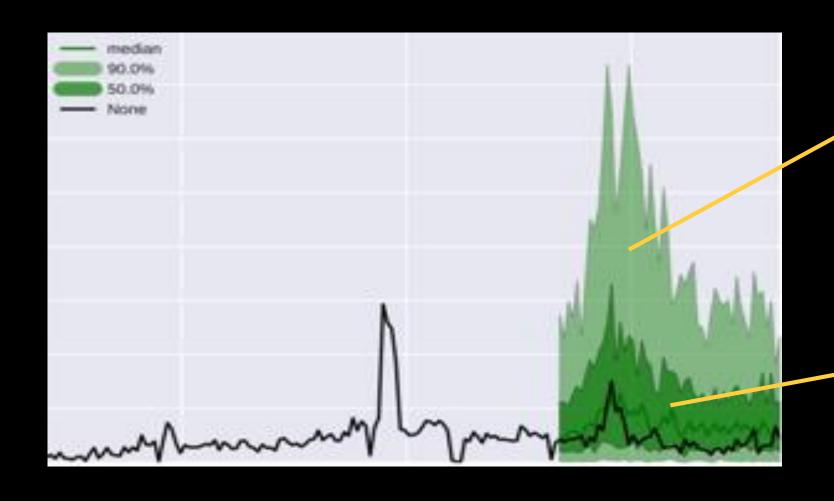
## Evaluation techniques





## Evaluation – Understanding quantiles

Quantiles are used in probabilistic forecasts to provide ranges of predicted values



#### **Examples**

A P90 quantile predicts that 90% of the time, the true value will be less than the predicted value

A P50 quantile predicts 50% of time the true value will be less than the predicted value

## Evaluation – Understanding error and loss

Error/loss functions are used to evaluate machine learning models by calculating the error between true and predicted values. Error functions are chosen based on the algorithms and type of data.

Weighted quantile loss – The weighted quantile loss (wQuantileLoss) calculates how far off the forecast a certain quantile is from actual demand.

RMSE (root mean square error) – Calculates the difference between the actual target value and the predicted (forecasted) mean value.

Many more – MAPE, MASE, log loss

# Lab: Deploy and evaluate a predictor





## Instructions: Deploy and evaluate a predictor

- 1. Go back to the same notebook as before and complete sections 4-7.
- 2. You can skip step 8 ("clean up"). This will happen automatically.
- 3. Need help? Use the hint command or raise your hand.

## Next steps





## Amazon Forecast in production

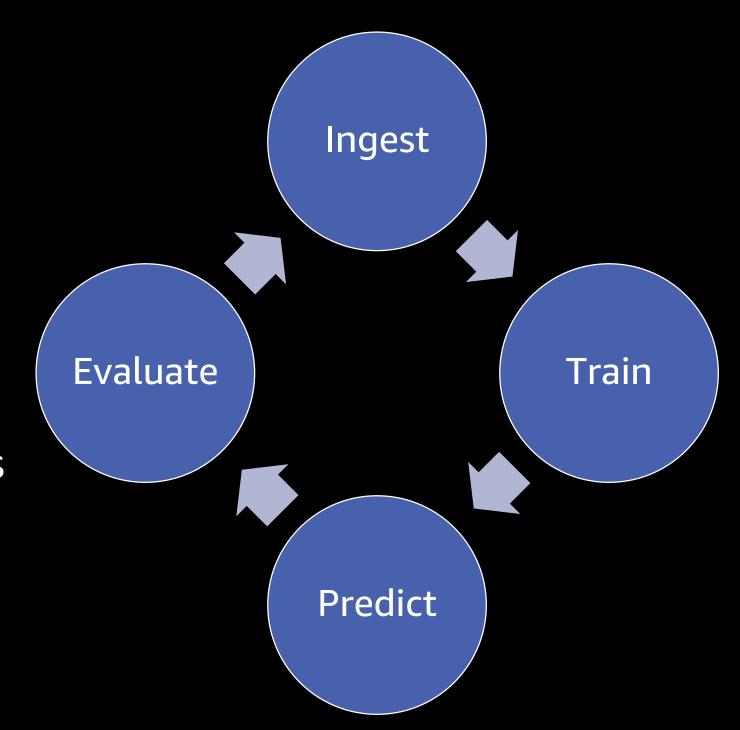
Automate into a repeating process

Define your integration points and create data pipelines for input data sources

Continually infer new predictions based on time-series frequency

Train models often to capture changes in the environment

Automate evaluation and trigger manual evaluation based on error thresholds



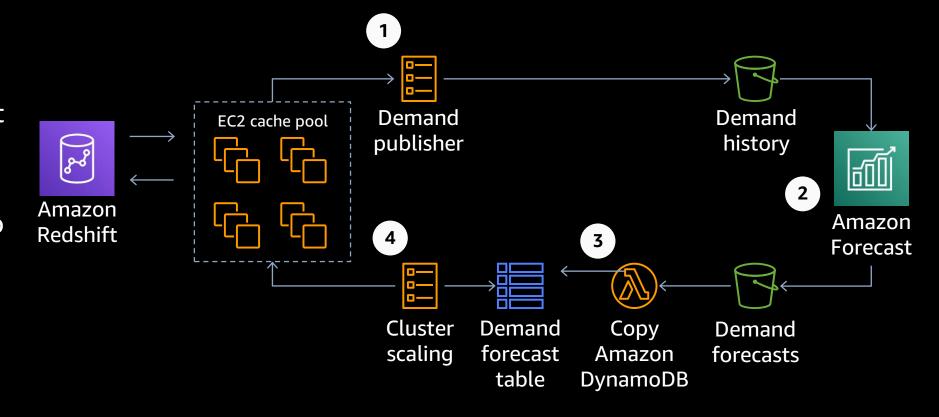
## Amazon Forecast and Amazon Redshift cluster management

Manages a set of EC2 instances

Maintains cache pools of EC2 instances

Needs to forecast cache pool size

- 1. Amazon EC2 cache pool demand changes are published to S3 bucket
- 2. New data is ingested into Amazon Forecast and new forecast predictions are stored in S3 bucket
- 3. A Lambda function copies new forecasts to a DynamoDB table
- 4. The cluster scaling logic reads forecasts and adjusts the cache pool size based on projected demand



## Next steps

#### **Amazon Forecast tutorials**

github.com/aws-samples/amazon-forecast-samples/tree/master/notebooks www.youtube.com/watch?v=Ed4j8Olf\_E8

#### **Amazon Forecast documentation**

docs.aws.amazon.com/forecast/latest/dg/what-is-forecast.html docs.aws.amazon.com/forecast/latest/dg/API\_Operations.html

#### Time series with Amazon SageMaker

github.com/aws-samples/amazon-sagemaker-stock-prediction www.youtube.com/watch?v=g8UYGh0tlK0

#### Time series with GluonTS

gluon-ts.mxnet.io/
github.com/awslabs/gluon-ts

#### Related sessions

AIM312 – Predict future business outcomes using Amazon Forecast

AIM423-R – Integrate forecasting with your retail POS

**GPSTEC318** – Reinforcement learning: Using AI/ML to boost your software development on AWS

RET309 – Use Amazon Forecast to more accurately predict future retail sales

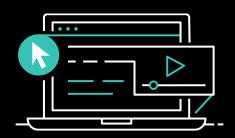
**GPSBUS205** – Building ML practices to address the top four use cases

## Learn ML with AWS Training and Certification

The same training that our own developers use, now available on demand



Role-based ML learning paths for developers, data scientists, data platform engineers, and business decision makers



70+ free digital ML courses from AWS experts let you learn from real-world challenges tackled at AWS



Validate expertise with the

AWS Certified Machine Learning - Specialty exam

Visit https://aws.training/machinelearning

#### For Partners and ISVs

Amazon Forecast – Partnering for success with forecasting powered by Machine Learning.

In this session, partner and ISV decision makers will have the opportunity to learn about how our customers and existing partners are working together to prepare data, drive results and analyze opportunities with the help of Amazon Forecast.

This Thursday from 4 PM to 4:45 PM at the Encore at Wynn, Chopin Rooms 3-4

# Thank you!







# Please complete the session survey in the mobile app.



