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ARC205-R

AI/ML-driven business process automation

Kunal Kusoorkar
Sr. Solutions Architect
Amazon Web Services

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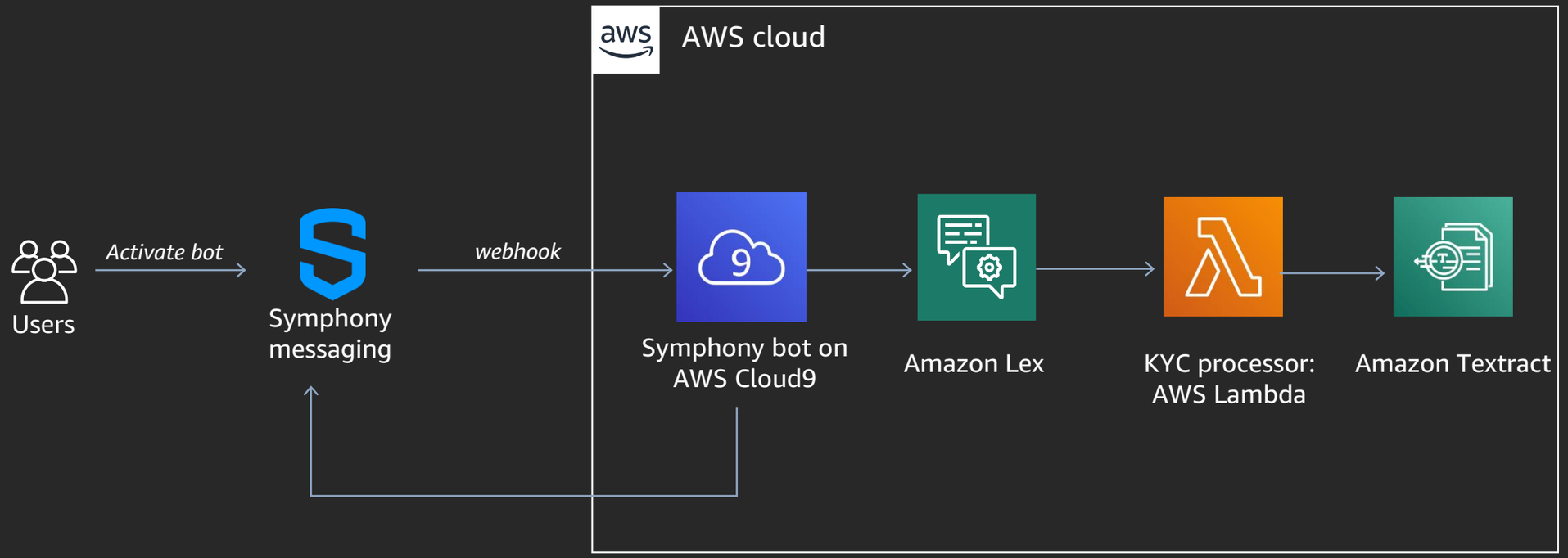
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Agenda

Companies are using AI/ML to automate business workflows to reduce administrative tasks. In this session, you will automate a know-your-customer (KYC) onboarding process using Amazon Lex, AWS Lambda, and Amazon Textract.

- First, build a chatbot to manage the onboarding interaction
- Second, extract and verify customer identification documents in order to confirm a customer’s identity
- Finally, integrate the chatbot in the Symphony messaging platform

Solution architecture: AI/ML-driven business process automation



Let’s get building

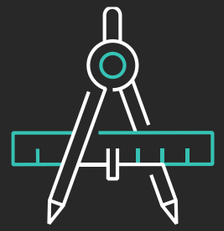
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