

# 借助亚马逊云科技 Marketplace 推动产品导向的增长

### 议程

成功卖家所具备的特征

○2 实现规模化产品导向增长的最佳实践 发现·评估·赋能

03 亚马逊云科技主导的用例资源



## 成功卖家所具备的特征



### COSS 是什么?

Characteristics of Successful Sellers (成功卖家特征)是一个指导框架,可帮助卖家了解如何通过亚马逊云科技 Marketplace 构建业务并加速业务增长。COSS 针对如何实施最佳实践以推动成功提供了具体指导。



### COSS 最佳实践

支柱	描述
亚马逊云科技 Marketplace 产品选品	在亚马逊云科技通过高质量产品与专业服务进行构建、上架并进入市场,解决云买家的关键用例。丰富的选品是提供优质客户体验的必要条件。
合作伙伴对亚马逊云科技 Marketplace 收益的承诺	领导层承诺愿意且能够通过亚马逊云科技 Marketplace 进行交易,接纳所有交易类型,并将亚马逊云科技 Marketplace 营收提升至云营收的 5%-10% 或 10% 以上。合作伙伴高管与亚马逊云科技共享战略目标,推动协同执行。共同投资和联合资助营销活动,实现更深入的合作。
激励政策中性化	将亚马逊云科技 Marketplace 作为销售团队获取更好成果的优先数字渠道。通过培训激励政策,推动目标实现并支持团队赋能。
<b>賦能</b>	通过培训和认证,推动团队掌握 Marketplace 专属优惠功能,理解客户行为,并熟练运用亚马逊云科技 Marketplace 系统工具与资源,以实现目标并提升执行能力。
亚马逊云科技合作伙伴计划	积极参与亚马逊云科技合作伙伴网络计划。与亚马逊云科技客户互动,协同亚马逊云科技客户团队和渠道合作伙伴共同销售,传递"合作共赢"的价值主张。
单越运营	建立完善的系统、工具和资源体系,实现全球规模的业务管理、监控与报告。



### COSS 合作伙伴计分卡范例

	<b>状态</b> 红/黄/绿	详情	后续步骤
亚马逊云科技 Marketplace 产品选品 在亚马逊云科技通过高质量产品与专业服务进行构建、上架并进入市场,解决云买家的关键用例。 丰富的选品是提供优质客户体验的必要条件。	$ \checkmark $	已上架核心产品、实施免费试用、产 品与亚马逊云科技 Marketplace 外服 务形成协同	更新关键词 + 添加反向链接以优化 SEO,激活演示/MPPO 申请按钮
合作伙伴对亚马逊云科技 Marketplace 收益的承诺 领导层承诺愿意且能够通过亚马逊云科技 Marketplace 进行交易,接纳所有交易类型,并推动亚 马逊云科技 Marketplace 营收成为云营收的重要组成部分。合作伙伴高管与亚马逊云科技共享战 略目标,推动协同执行。共同投资和联合资助营销活动,实现更深入的合作。	0	已在合作团队内设立软性目标,包括 续订在内的所有交易均符合 Marketplace 条件	根据管道数据拟定 2024 年目标, Q3 末前与领导层正式确定目标, 2025年亚马逊云科技 Marketplace 目标将纳入合作伙伴计划
销售协同 将亚马逊云科技 Marketplace 作为销售团队获取更好成果的优先数字渠道。通过培训激励政策, 推动目标实现并支持团队赋能。	$\bowtie$	目前销售领导层未重亚马逊云科技 Marketplace,激励政策不中立	正在进行亚马逊云科技 Marketplace 价值分析,以提出激 励政策中性化方案
<b>赋能</b> 通过培训和认证,推动团队掌握 Marketplace 专属优惠功能,理解客户行为,并熟练运用亚马逊 云科技 Marketplace 系统工具与资源。	0	少数销售代表已完成亚马逊云科技 Marketplace 赋能	EOQ 前针对 5/7 美洲区域外勤团队开展定向赋能
 <b>亚马逊云科技合作伙伴计划</b> 积极参与亚马逊云科技合作伙伴网络计划。与亚马逊云科技客户互动,协同亚马逊云科技客户团 队和渠道合作伙伴共同销售,传递合作共赢的价值主张。	< >	已获得 ISVA 认证,深度参与 ACE 计划	与产品经理讨论将亚马逊云科技 Marketplace 纳入管道评审的联合 方案
<b>卓越运营</b> 建立完善的系统、工具和资源体系,实现全球规模的业务管理、监控与报告。	$\approx$	联盟团队已完成 MPPO 培训,正在使用 CRM 连接器,建立标准化支持流程	更新拨款偏好设置,向 RevOps 开放卖家报告权限,将 MPPO 创建移交销售机会团队



# 实现规模化产品导向增长的最佳实践



### 亚马逊云科技 Marketplace 中产品导向的增长





### 推动产品导向增长的功能特性

亚马逊云科技 Marketplace 免费试用

亚马逊云科技 Marketplace Seller Prime

增强的产品详情页

通过亚马逊云科技购买

"MongoDB 将其在亚马逊云科技 Marketplace 上的自服务业务视为 触达和连接更多客户、合作伙伴及 开发者的渠道,并在 18 个月内实 现了 5 倍增长





# 发现、评估和赋能



### 买家角色: 跨职能利益相关者



#### 决策层

首席执行官、首 席技术官



#### 架构师

IT 专家、云架构师、 DevOps



#### 构建者

开发人员、SaaS 用户



#### 审批者

安全、法务、合规、财务



#### 协调者

采购、供应商/采购经理



### 买家旅程所面临的关键挑战



#### 非结构化的发现过程

- 使用多种发现工具
- 信息冲突



#### 困难的产品评估

- 产品列表信息有限
- 缺乏吸引人的媒体内容



#### 不清晰的互动路径

- 缺乏明确的行动号召
- 缺乏试用、演示或申 请报价的选项



### 提升上架产品的可见性









### 搜索引擎优化 (SEO)

搜索引擎优化 (SEO) 能提升您的产品在外部搜索引擎上的可见性,为您的产品带来高意向流量

95% 搜索查询点击 会集中在搜索结果第一页

30% 亚马逊云科技 Marketplace 流量来自搜索引擎

60% SEO 流量最终会落地到 产品页面

#### 我们也在持续不断地改进 SEO:



优化站点 地图文件



核心网页 指标



构建 全新内容

### 首页展示和推荐位

#### 通过着陆页展示您的产品并吸引新客户



帮助客户发现您的产品



向相关客户推荐 您的产品

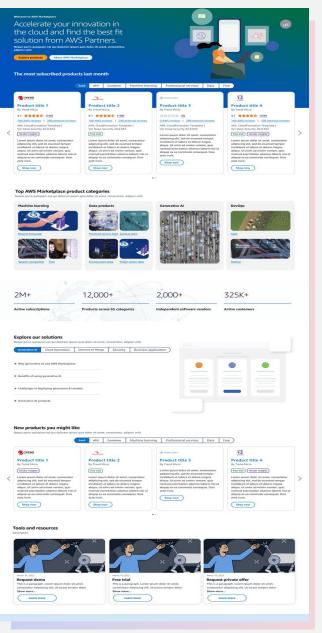


展示客户成功案例



个性化内容 推荐

更新产品信息,有助于将您的产品展示给高意向客户。



## 充分利用产品详情页功能



### 提高您商品的 SEO



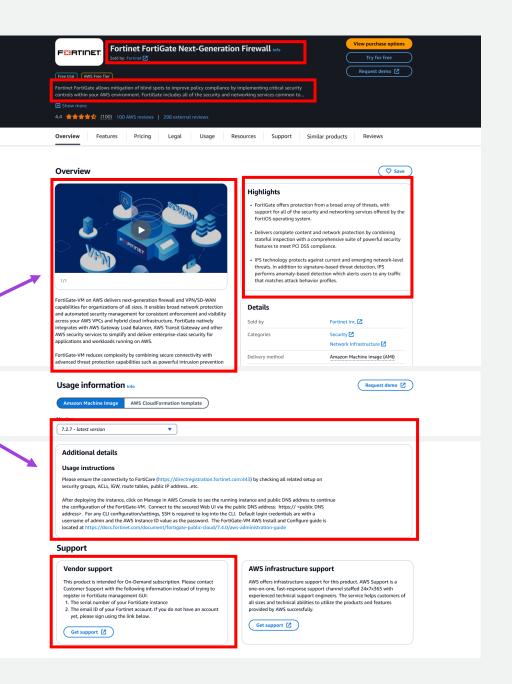
确定产品的目标关键词



围绕这些关键词优化产品信息



为产品添加反向链接



### 范例 —— 关键词优化

产品: Amazon Linux 2

首选关键词: 能代表您的页面主题的一个单词或短语

辅助关键词: 其余页面内容中包含的高度相关的术语



#### 首选关键词

#### **Amazon Linux 2**

(月均搜索量: 1000次;

当前排名:第6位)

#### 辅助关键词

Amazon Linux

(月均搜索量: 1600次; 当前排名: 第 18 位)

• Linux 操作系统

(月均搜索量: 14800次; 当前排名: 未统计)

Linux OS

(月均搜索量: 5400次; 当前排名: 未统计)



### 范例 —— 优化的产品页面区域

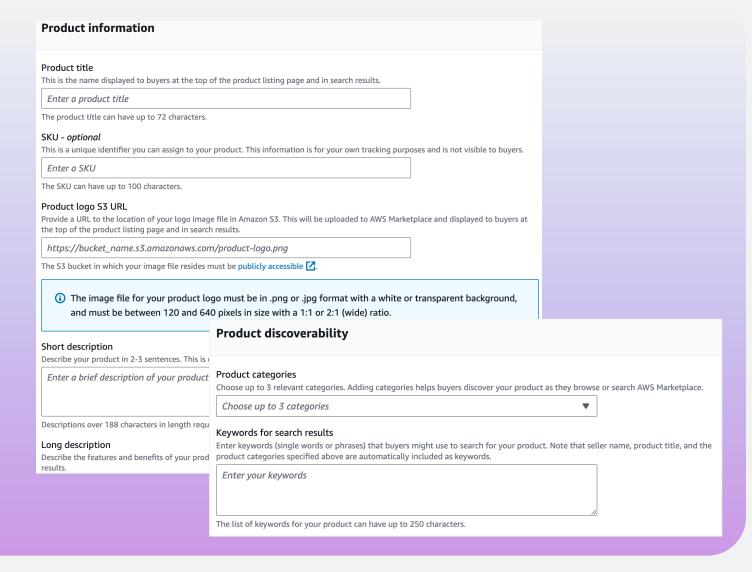
产品页面区域范例		
产品名称	Amazon Linux 2 AMI (HVM)、SSD 卷类型(64 位 x86)操作系统   亚马逊云科技 Marketplace	
简短描述	Amazon Linux 2 OS 是由亚马逊云科技支持并维护,专用于 Amazon Elastic Compute Cloud (Amazon EC2) 的 Linux 镜像。	
详细描述	Amazon Linux 2 是由亚马逊云科技支持并维护,专用于 Amazon Elastic Compute Cloud (Amazon EC2)的 Linux 镜像。该系统旨在为在 Amazon EC2 上运行的应用程序提供稳定、安全且高性能的执行环境。此 Linux OS 还包含多种软件包,可轻松实现与亚马逊云科技的集成,包括启动配置工具以及众多常用的亚马逊云科技库和工具。Amazon Linux 2	
特色	<ul> <li>・亚马逊云科技集成 —— Amazon Linux 2 OS 包含可实现与亚马逊云科技深度集成的软件包和配置方案。</li> <li>・软件包仓库访问 —— Amazon Linux 2 操作系统被设计用于能与各 Amazon EC2 区域托管的在线软件包仓库协同工作。</li> </ul>	

### 亚马逊云科技 Marketplace 搜索优化

绝大部分点击操作都落在了 搜索结果的前 5 位。

#### 相关字段:

- Product title (产品名称)
- Vendor name (供应商名称)
- Keywords (关键词)
- Highlights (特色)
- Short description (简短描述)
- · Long description (详细描述)



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<sup>\*</sup> 其他判定标准也可能影响搜索结果的排名

### 亚马逊云科技 Marketplace 搜索建议



#### 洞察客户需求

思考客户可能用于搜索产品的关键词



#### 保持简洁

为上架产品提供精炼 的描述说明



#### 突出特色

选择能体现产品独特 性的精准词汇



#### 关键词复用

在产品页面的全部七 个文本字段中重复使 用关键词



#### 提升吸引力

加入免费试用等能激发客户兴趣的功能特性

### 生成式 AI 驱动的产品对比

客户在亚马逊云科技 Marketplace 购买前,通常会花费 3 至 6 个月进行研究,并浏览 3 到 5 个产品页面。

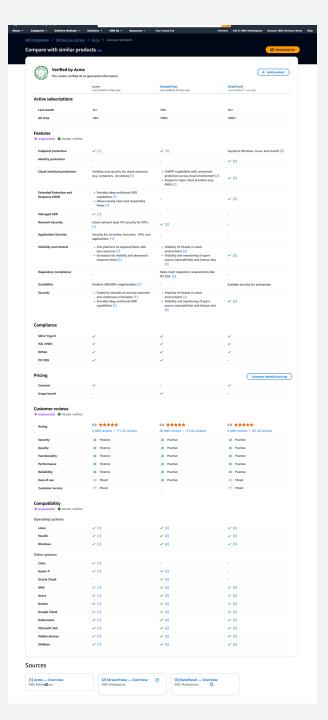


扩大客户覆盖范围



缩短销售周期

更新产品概述 (包括用例和功能) 并提供详细信息的文档。



### 通过优质描述促进产品评估



在您的产品描述中直接提供实用且吸 引人的内容



考虑不同买家角色,确保内容能展示产品如何满足其特定需求



我希望在页面上看到更深入 的内容,而不必频繁点击链 接



### 通过优质描述促进产品评估

#### 为访客提供与您产品互动的机会











这些改进措施同样有助于 SEO

### 视频



访客会在与产品概述板块互动过程中 观看视频

浏览产品描述后,我会立即寻找视 频内容 
 Overview
 Features
 Pricing
 Legal
 Usage
 Resources
 Support
 Similar products
 Reviews

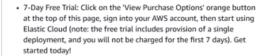
#### Overview



Elastic is a leading data analytics platform for search-powered solutions. Elastic delivers complete, cloud-based, Al-powered solutions for security, observability, and search built on the Elasticsearch platform, the development platform used by thousands of companies, including more than 50% of the Fortune 500. Elastic offers SaaS-based tools for cloud monitoring, APM, endpoint protection, SIEM, and the broadest set of tools to build your own generative Al search-powered applications. Elastic helps you enhance customer and employee search experiences, keep mission-critical applications running smoothly, and protect against cyber threats.

Try Elastic Cloud now with a 7-day free trial! Your trial account is subscribed to the Enterprise subscription level, so you can experience all of the features and value offered by Elastic. You can update your subscription level post-trial at any time on the billing page within the Elastic Cloud Console.

#### Highlights



Save

- Defend with Elastic speed at AWS scale: Protect your organization's cloud and container workload runtimes with rich visibility into your overall cloud posture. Unify your security efforts with insights across your entire environment - from infrastructure to endpoint to cloud.
- From applications to containers to serverless: Eliminate blind spots and bring your logs, metrics, and traces together into Elastic Observability, built on the Elastic (ELK) Stack - a search and analytics platform for unified monitoring of your AWS ecosystem and cloudnative workloads.

#### Details

Sold by	Elastic 🖸
Categories	Infrastructure software 🗷
Delivery method	Software as a Service (SaaS)



### 用例



访客在与产品互动过程中,会查阅 用例,并认为这对评估和比较产品 功能至关重要

#### Overview



Elastic is a leading data analytics platform for search-powered solutions.

Elastic delivers complete, cloud-based, Al-powered solutions for security,
observability, and search built on the Elasticsearch platform, the development
platform used by thousands of companies, including more than 50% of the

#### Highlights

 7-Day Free Trial: Click on the 'View Purchase Options' orange button at the top of this page, sign into your AWS account, then start using Elastic Cloud (note: the free trial includes provision of a single deployment, and you will not be charged for the first 7 days). Get started today!

Save

- Defend with Elastic speed at AWS scale: Protect your organization's cloud and container workload runtimes with rich visibility into your overall cloud posture. Unify your security efforts with insights across your entire environment - from infrastructure to endpoint to cloud.
- From applications to containers to serverless: Eliminate blind spots and bring your logs, metrics, and traces together into Elastic Observability, built on the Elastic (ELK) Stack - a search and analytics platform for unified monitoring of your AWS ecosystem and cloudnative workloads.

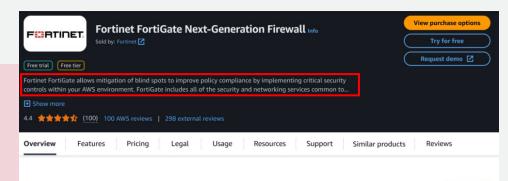
<del>\*\*\*</del>注使

我关注使用场景。我需要了解用例——什么时候该用这个产品?为什么该用它?



### 描述

- 信息丰富,富有教育意义
- 包含目标买家角色可能搜索的关键词
- 简短描述 —— 简洁且符合 SEO 规范
- 详细描述 —— 优先突出关键陈述,包含核 心功能与典型用例



#### Overview



FortiGate-VM on AWS delivers next-generation firewall and VPN/SD-WAN capabilities for organizations of all sizes. It enables broad network protection and automated security management for consistent enforcement and visibility across your AWS VPCs and hybrid cloud infrastructure. FortiGate natively integrates with AWS Gateway Load Balancer, AWS Transit Gateway and other AWS security services to simplify and deliver enterprise-class security for applications and workloads running on AWS.

FortiGate-VM reduces complexity by combining secure connectivity with advanced threat protection capabilities such as powerful intrusion prevention (IPS), malware detection and protection, and continuous threat intelligence from FortiGuard Labs security services. It offers a management console that provides comprehensive network automation and unified visibility across multi-cloud environments.

#### Highlights

 FortiGate offers protection from a broad array of threats, with support for all of the security and networking services offered by the FortiOS operating system.

Save

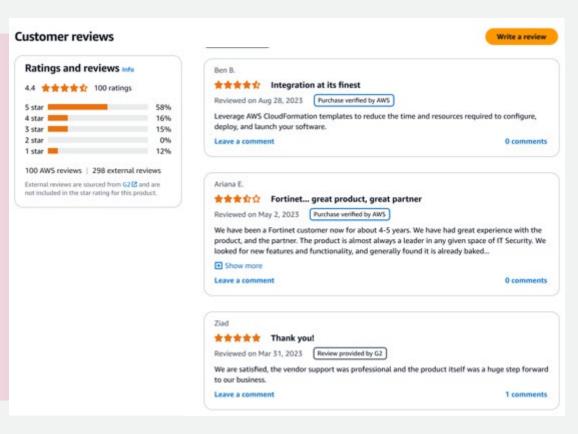
- Delivers complete content and network protection by combining stateful inspection with a comprehensive suite of powerful security features to meet PCI DSS compliance.
- IPS technology protects against current and emerging network-level threats. In addition to signature-based threat detection, IPS performs anomaly-based detection which alerts users to any traffic that matches attack behavior profiles.

# Details Sold by Fortinet Inc. Categories Security Network Infrastructure Latest version 7.2.7 Operating system Linux/Unix, Other 7.2.7 Delivery method Amazon Machine Image (AMI)



### 评价

- 助力客户做出经得起论证的采购决策
- 提升您产品的订阅转化率
- · 鼓励客户在亚马逊云科技 Marketplace 发表产品评价

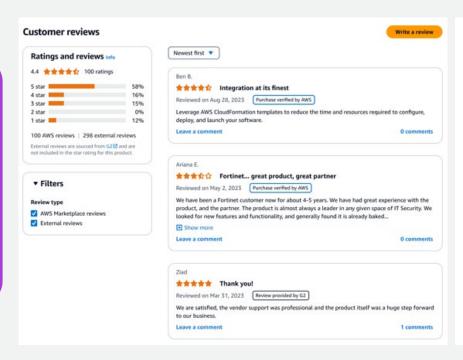


### 第三方内容集成

客户会通过社会认同来建立购买信心。

亚马逊云科技 Marketplace 整合第三方内容(来自 G2、Peerspot)展示用户评价与买家指南。

在这些平台上培养良好品 牌形象,即可自动为您上 架的产品引入更多流量。



#### Buyer guide

Read insights from real user interviews on why they chose this product from PeerSpot.

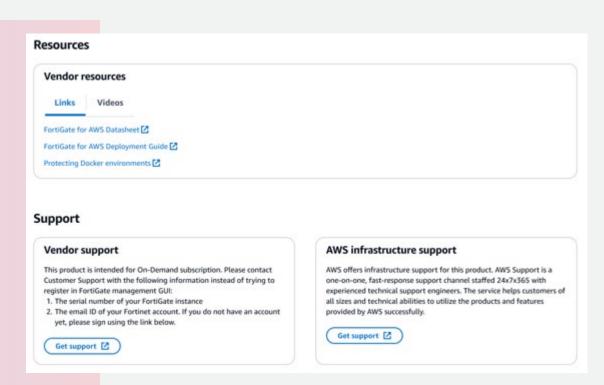


Get the buyer guide 🔼



### 资源和支持

- 客户通常会通过多个来源的信息评估 产品并比较大量同类产品
- 扩展并详细说明支持政策
- 务必添加学习资源和支持文档,将客户留存于您的生态体系内



# 通过行动号召 (CTA) 按钮提升潜 在客户质量



### 引导买家采取后续行动



精准触达客户并导向 购买决策

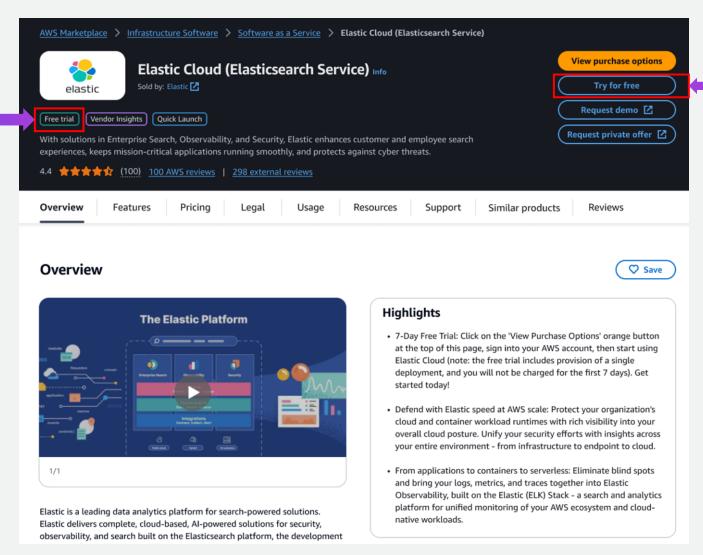


降低购买前的决策不确定性, 轻松开启双向对话



为买家提供清晰的 行为指引

### 产品页面上的免费试用按钮



### 免费试用

#### 免费试用为客户提供了低风险的产品体验方式



客户称免费试用是决定是否购 买的关键因素



免费试用转化为现用现付的转 化率,相比转化为合同签约的 转化率,所提高的倍数

通过减少客户与价值实现之间的摩擦来加速销售进程。

添加免费试用选项,并将其与现用现付定价结合使用,可实现最高转化率。

### 构建高效的免费试用



### 定价策略

#### 产品的定价策略是帮助扩展目标客户群体的重要工具



#### 目标:

随着客户对您产品的熟悉度逐渐提升以及双方关系的建立,逐步引导客户过渡至上述定价方案。

### 打造流畅的采购体验



### 自助采购

客户更青睐端到端的低接 触合作模式



### 专属优惠采购

客户更青睐能快速响应的 高接触合作模式



### 演示和专属优惠申请

#### 为您产品获取高意向客户的新渠道

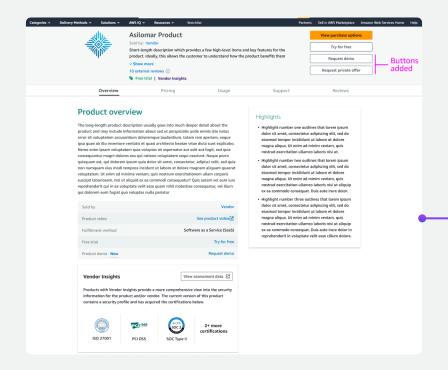


由 Amazon Demand Generation Reps (DGRs) 进行潜在客户 资质认证



通过 Amazon Customer Engagement (ACE) 向合作伙伴共享商机





请在 ACE 系统中监控此渠道产生的商机, 并维持两天内响应的服务等级协议 (SLA)。

ntact you within 48 hours.	ie case using the form below. Once you su	ubmit your request, an AWS representative will
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Industry		
Choose an industry		▼
Country / Region You can select from the currently s	upported countries / regions.	
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### 行动号召按钮带来的优势



简化买卖双方的 对接流程



提升 Amazon Demand Gen 团队认证的高意向买 家响应速度

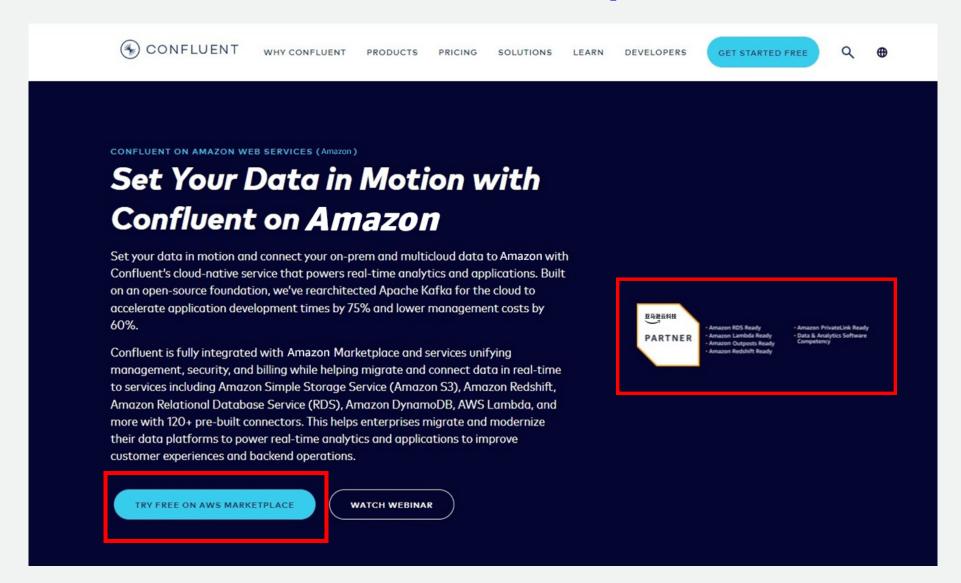


卖家轻松启用 —— 无 需 CRM 集成或技术配 置

# 自有渠道



### 链接到您自己的亚马逊云科技 Marketplace 产品详情页





### 通过亚马逊云科技购买

**Buy with AWS** 



开发由亚马逊云科技 Marketplace 驱动的全新 集成化精选商务体验



通过卖家网站提供与亚马逊云科技 Marketplace 集成的采购体验



提升客户转化率,获取采购漏斗中客户参与度的更佳可视化洞察



利用亚马逊云科技 Marketplace 简化交易与 发票管理流程



# 用例资源



### 亚马逊云科技 Marketplace 博客

#### 提升品牌认知,触达新客户

• 卖家每年可联合撰写 3 篇 博文

• 重点展示产品及其在亚马逊云 科技 Marketplace 的可用性

• 包含技术解析与教育内容

• 交叉链接至产品详情页

#### WS Marketplace

#### Visualize your CloudWatch metrics with AWS resource tags in Coralogix from AWS Marketplace

by Shun Mao and Matej Gera | on 25 JUN 2024 | in Advanced (300), Amazon CloudWatch, AWS Lambda, AWS
Marketplace, AWS Partner Network, Customer Solutions, Go, Intermediate (200), Kinesis Data Firehose, Monitoring and
observability. SaaS. Technical How-tol Permailink | @ Comments | met

Amazon CloudWatch is a staple when it comes to monitoring your Amazon Web Services (AWS) resources. CloudWatch metric help your monitor virtually any of your AWS services, from Amazon Elastic Compute Cloud (Amazon ECQ) instances through Amazon Relational Database Services (Amazon RDS) instances to your Amazon API Gateway. While CloudWatch provides a complete solution to monitoring AWS services and even offers a powerful query engine, some users will want to export their CloudWatch metrics into a third-party sperine in order to centralize their observability experience with their third-party services and correlate their AWS resource metrics with metrics coming from other sources. This is crucial for every organization's success in their observability story since having all your observability signals in one place simplifies the usage of the data and lowers the time required to obtain the information your engineers' nead.

This is where <u>Coralogis</u> provides a solution. Coralogis is an <u>AMS Partner Network</u> [APN] Advanced technology partner with <u>AMS DevOgs Competence</u>, Coralogis is the ultimate observability platform providing engineering teams with deep insights through real-time analysis, monitoring, visualization, and alerting with no reliance on storage or indexing. Coralogis is an <u>AMS Marketplace</u> seller where customers can purchase the Coralogis platform as a software-as-a-service (SaaS) solution.

This post will show you how to take your CloudWatch metrics to the next level by using your AWS resource tags in your monitoring setup. Thanks to the support for native enhancement of the metrics in the CloudWatch streams pipeline through a transformation Lambda, users will be able to label their resource tags directly on their metrics. This feature unlocks the possibility of visualizing users' metrics based on their business logic and creating customized dashboards in their Coralogix account. This will add more flexibility for the DevOps team to design more sophisticated dashboards and draw better insibility from their AWS services and infrastructures.

#### Solution Overview

### AWS Cloud

#### Simplify Service Mesh Deployment with Solo.io's AWS Marketplace add-on for Amazon EKS

by Art Tuazon and Petr McAllister | on 25 JUN 2024

in Amazon Elastic Container Registry, Amazon Elastic Kubernetes Service, AWS Marketplace, AWS Partner Network, Compute, Containers, Intermediate (200), Software, Technical How-to
| Permalink| ## Share

from AWS Marketplace

Accelerating software delivery using LocalStack Cloud Emulator

by Sarath Krishnan, Waldemar Hummer, and Harsh Mishra I on 06 MAR 2024 I in AWS Marketolace, AWS Partner

In today's fast-paced digital transformation landscape, businesses are constantly seeking ways to optimize their software delivery processes, embrace DevOps methodologies, and foster agility to stay ahead of the competition. While the cloud

presents opportunities for innovation and running your applications at scale, you can experience long build times.

protracted continuous integration (CI) waiting periods, and a cumbersome developer experience, resulting in slow

engineers during their onboarding without compromising security and incurring unnecessary costs due to

especially in security and testing it's essential to shift focus toward strategies that facilitate moving faster.

development and testing cycles. Additionally, organizations face the dilemma of providing adequate cloud access to

misconfigurations or inefficiencies. To counter these challenges and bolster the application of DevOps methodologies

LoadStack addresses these challenges head-on. LoadStack enables seamless local development and testing of doud applications by providing a local sandow environment that menulates over 90 Amazon Web Service (AWIS services. This empowers developers to build, configure, and validate their cloud applications and infrastructure deployments locally, with LoadStack new engineers can workful familiator between which WS and operations with a configure of the engineers can workful familiator between with WS and operations with a configure of the engineers can workful familiator between which with a configure of the engineers can workful familiator between which with a configure of the engineers can workful familiator between which with a configure of the engineers of the

promoting faster on-boarding and reducing dev and test loops that can burden software development and delivery

workflows. Moreover, it allows you to truly shift left, and be productive with testing, debugging, and profiling your cloud

LocalStack enables deploy times for cloud and serverless applications from minutes to seconds locally and in continuous integration and continuous delivery (CI/CD) environments. With instant feedback for any application changes.

LocalStack's Cloud Emulator boosts your productivity and significantly reduces risk and complexity because engineers

operate within a local environment where mistakes are easier to correct. The efficiency and reduced waiting times for

with their time and expertise. Furthermore, LocalStack empowers developers to innovate faster and collaborate

effectively in airtight environments, fuelling a culture of agility and DevOps excellence.

local cloud development environment, without having to maintain additional tooling.

How LocalStack works to emulate cloud services locally

resource provisioning and testing help to maximize engineers' productivity, a critical factor in optimizing costs associated

This blog post shows you how to set up LocalStack on your local developer machine. This allows you to test AWS Cloud

Development Kit (AWS CDK) projects without needing access to the actual AWS cloud. We explain how to integrate LocalStack with tools like the AWS Command Line Interface (AWS CLI) and AWS CDK. This lets you get started with a fully

Network, Developer Tools, Intermediate (200), Technical How-to | Permalink | \* Share

This post discusses the advantages of this collaborative solution for managing microservices workloads on AWS using Istio.

Visualize CloudWatch
metric with AWS
creating in
Coralogix

#### Visualize your CloudWatch metrics with AWS resource tags in Coralogix from AWS Marketplace

by Shun Mao and Matej Gera | on 25 JUN 2024

In Advanced (300), Amazon CloudWatch, AWS Lambda, AWS Marketplace, AWS Partner Network, Customer Solutions, Go, Intermediate (200), Kinesis Data Firehose, Monitoring and observability, SaaS, Technical How-to

This post will show you how to take your CloudWatch metrics to the next level by using your AWS resource tags in your monitoring setup.



#### Automate Private Marketplace management for your organization by Soumva Vanga and Deepa Remesh I on 14 JUN 2024

| in AWS CloudFormation, AWS Marketplace, Best Practices, Expert (400), Technical How-to | Permalink | 🔿 Share

In this post, Deepa and I will share a solution to set up private marketplace catalogs using AWS CloudFormation templates. You can use this solution to enable automation through integration with your organization's existing infrastructure-as-code (lac) setup. Internally, this solution uses APIs through AWS SDK for Python (Boto3) and leverages AWS Lambda, Amazon EventBridge, and Amazon S3. It provides an automated way to enable the private marketplace feature in your organization, create and configure multiple private marketplace experiences, and manage these experiences.



# 主要结论



### 主要结论



优化目标关键词,提升 SEO 可见性,增强产品曝光度



运用行动号召选项促进用户 互动



充分利用亚马逊云科技渠道的 品牌曝光机会



添加简洁描述、用例演示、视频 资源、用户评价和支持文档,简 化产品评估流程



为您上架的产品引流, 支持客户 在您自己的页面完成购买

# 谢谢!



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