

# AWS Certification Exam Vouchers

## Getting started with Xvoucher's enterprise features

### Get started in 3 steps

#### 1. Set up Xvoucher as a vendor

Provide the included “**Xvoucher Vendor Onboarding Information.pdf**” to your procurement (or other appropriate) team to establish Xvoucher as a vendor. (All voucher purchases must be made through Xvoucher, not AWS.) The PDF includes links to Xvoucher's W9 and bank account verification, which are commonly requested.

#### 2. Contact [aws@xvoucher.com](mailto:aws@xvoucher.com) to set up your account

Email [aws@xvoucher.com](mailto:aws@xvoucher.com) with your completed **Xvoucher Enterprise Account Creation** form and **Xvoucher Services Provider Agreement** to request your account setup. Be sure to cc your AWS Training and Certification business development manager on the email. You can expect a reply from Xvoucher within two business days. If you do not get a reply in this time, escalate with your AWS Training and Certification business development manager.

#### 3. NDA (optional)

Check to see if your legal team requires an NDA in place with Xvoucher. Provide the included “**Xvoucher Mutual NDA.pdf**” or, if you are required to use your organization's NDA, include it when you submit your account creation form.

### FAQ

#### How long does it take to create my account and purchase vouchers?

This will greatly depend on your organization's process and speed for establishing new vendors and, as needed, executing an NDA. To set up your account, Xvoucher needs the information on **the Xvoucher Vendor Onboarding Information** form. With this information, your account can be established in minutes.

#### What if I need vouchers before my organization can set up Xvoucher as a vendor?

If you anticipate needing AWS Certification exam vouchers before your organization can complete its processes, we recommend purchasing with a credit card by visiting [this page](#) and selecting the **Buy exam vouchers now** button. On the Xvoucher site, select the exam level, select the voucher corresponding to Pearson VUE or PSI, and add these to your cart. When you check out, be sure to select the option “For multiple people” when asked “For whom are you purchasing?” to be able to distribute and track these vouchers.

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### FAQ (continued)

#### **Is a demo on Xvoucher available?**

Xvoucher has a **video** that walks through the purchasing, distribution, and management functionalities of the Xvoucher platform. Once your account is set up, you can access extensive documentation by signing in to your account and selecting the **Help** link in the header.

#### **Does it cost anything to set up an Xvoucher account?**

No, there is no cost for setting up an Xvoucher account.

#### **How will I get support from Xvoucher?**

Xvoucher has established a dedicated support queue for AWS Certification exam vouchers. Any submissions via this **online form** or the email address **aws@xvoucher.com** are automatically identified as related to AWS. Expect a response within two business days.

#### **Have questions about getting started with Xvoucher?**

Contact Alicia Crittendon via email at **acritt@amazon.com**.